



ANNUAL REPORT 2016

KEEPING OUR NEIGHBORS
HEALTHY FOR OVER 45 YEARS



NEIGHBORHOOD HEALTHCARE

a californi^hhealth⁺center




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Want to Get Involved?

Call Connie Burke, Director of Philanthropy and Communications at (760) 520-8365 or email her at connieb@nhcare.org. You can find a list of all our health centers with contact information and hours on our website at www.nhcare.org. “Like us” on Facebook at www.facebook.com/Neighborhoodhealthcare.

Dear Friends,

Once again, Neighborhood Healthcare had a year of exciting and significant accomplishments toward fulfilling its mission. We're proud that 67,000 children and adults benefitted from the expertise and compassion of our 650 employees who provided medical, dental, and behavioral health care at our 11 health centers in San Diego and Riverside counties.

The expansion of Medi-Cal (California's name for the federal Medicaid program) eligibility to include childless low income adults was part of the federal healthcare reform legislation. The financial barriers to comprehensive care for adults was eliminated, and they could afford to take care of their chronic illnesses and see specialists if needed. At this point, one in three Californians have Medi-Cal because they are low income.

As Congress considers changes to the federal Medicaid program, there likely will be a significant impact on California's Medi-Cal program. Neighborhood Healthcare will continue our focus on assuring access to care, steadily improving our services and clinical outcomes, so those who rely on us can be assured that those most in need have a home at Neighborhood Healthcare. The coming years may be challenging, but with a history of 48 years of advocating for health care for those without health insurance, we know we can't let our patients down and will be there for them.

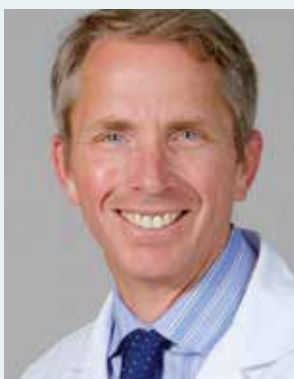
I invite you to read this annual report and learn more about the important achievements that have been made possible when dedicated individuals commit to a mission of taking care of others.



Tracy Ream, CEO

A handwritten signature in black ink that reads "Tracy Ream". The signature is fluid and cursive.

Tracy Ream, Chief Executive Officer



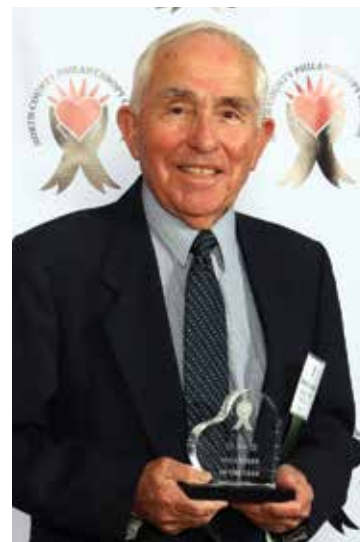
*James Schultz, M.D. and
Gabriel Rodarte, M.D.*

Neighborhood Healthcare Physicians Honored as TOP DOCS

The San Diego County Medical Society has named Chief Medical Officer James Schultz, M.D., a 2016 Top Doctor in Family Medicine. Additionally, psychiatrist and family medicine physician Gabriel Rodarte, M.D. has also been named a Top Doctor in his field. This prestigious award is peer-selected with votes from other board-certified physicians practicing in San Diego County. Neighborhood Healthcare patients can rest assured that we provide quality care for our patients with a dedicated staff of award-winning physicians.

Honoring Our Volunteer of the Year

We are happy to honor Elmer Cameron as Neighborhood Healthcare's Volunteer of the Year. Elmer Cameron has served on Neighborhood Healthcare's board since 2014 and he also volunteers to support Neighborhood Healthcare's Reach Out and Read Literacy program for its pediatric patients. He has increased advocacy for Neighborhood Healthcare by meeting with legislators in Sacramento and encouraged Neighborhood Healthcare staff to register to vote to increase their influence.



Elmer Cameron

Elmer has lived in Escondido for 46 years, during which time he has served as Deputy and Acting Superintendent of the Escondido Union School District. He has degrees in the field of clinical psychology, speech pathology and public school administration.

He has also served as the President of the Escondido Rotary Club and the Palomar Family YMCA. As a retired public school educator, Elmer sees how Neighborhood Healthcare, in partnership with other youth-oriented programs prepare young people to grow up healthy and prepared to become productive members of our community.

Reaching Out to Relieve Hunger, Isolation, Depression, Poor Health



Neighborhood Healthcare's outreach programs bring compassion, hope and healing to some of the most vulnerable people in our communities. Here are some ways we provided outreach this past year.

Our staff attended 150 events. Where do we go?

- ◆ Schools
- ◆ Churches
- ◆ Block parties
- ◆ Probation offices
- ◆ Libraries
- ◆ Farmer's markets
- ◆ Community health fairs
- ◆ Other nonprofits to collaborate and team up our efforts

What did we offer our Neighbors in Need:

- ◆ **Help dealing with Food Insecurity.** Fresh vegetables and fruits are delivered from an air-conditioned Feeding America truck twice a month. Our rural patients in Pauma Valley are grateful for the help. We also enrolled 1,112 families living in San Diego and Riverside counties into the Cal Fresh program helping to ease their hunger
- ◆ **Help finding a medical home** – Neighborhood Healthcare's Certified Enrollment Counselors assisted over 16,305 people with enrollment or re-enrollment for Medi-Cal, Covered California or other health insurance plans.
- ◆ **Encouragement to attend smoking cessation programs**
- ◆ **Free Dental Screening for Children**
- ◆ **Free Retinal Screening for Diabetic patients**
- ◆ **Medical and Behavioral Healthcare for our Homeless patients**



"I just started working here a few weeks ago and I just had my first culture talk meeting... and I loved it! I love how everyone comes together and shares ideas on how to make the organization work better. I'm excited to see where this job takes me. I love this place!"

– Neighborhood Healthcare receptionist

Who Are We When We're At Our Best?

As a mission driven organization, Neighborhood Healthcare's 650 employees find ways to show patients and coworkers that they do work that matters and that they care.

To give a voice to Neighborhood Healthcare's culture, all of the employees embarked on a journey to clarify our organization's values through a series of fun, appreciative and energetic meetings to answer the question of "Who are we when we're at our best?" This was answered by the following five values that shone forth:

Neighborhood Healthcare's Values:

Compassion - Above and Beyond - Generosity - Integrity - Teamwork

Each of these values is exemplified in many stories shared by staff from all roles throughout Neighborhood Healthcare.

A receptionist received a call from an upset mother who needed help, and didn't know what to do. She shared that she was the caretaker for her son who was confined to a wheelchair and relied on feeding tubes to get the nutrients he needed, but they had run out of all supplies which would mean her son would be without food for at least two days.



Our staff stated “I made it my purpose that day to get everything taken care of and to keep her in the loop.”

The Neighborhood Healthcare receptionist explained the situation to the patient’s doctor, and got a new prescription approved, and had it rushed to the supply company. He then called the company to explain the situation and had the supplies sent overnight so they would be at the patient’s house the next day. Through tears, the mother gratefully thanked the receptionist for helping her son.

Through this process Neighborhood Healthcare has established a common language and focus of how we can produce our best work—for the patients and for each other. We are continuing this journey as we work to create employee resources and systems that empower and support these types of efforts so that all staff can do their best work—work that matters.

“I am truly enjoying these new culture meetings. They really bring our staff together in harmony. They get your brain thinking, discussing personal work related stories, working together to come up with ideas for better, more effective patient care. Who ever came up with this is genius!”

– Neighborhood Healthcare receptionist



Leading Our Culture— Tracy Ream, CEO

A defining part of any company culture stems from the guidance of its leaders, and for the past 30 years, Neighborhood Healthcare has had the honor of being led by its CEO, Tracy Ream.

Tracy, who will be retiring on December 1, 2017, has helped our culture grow by humbly modeling an attitude of service, care and compassion for patients and coworkers. We have been inspired by her example and wish her the best in her next venture.

Overview of Neighborhood

Neighborhood Healthcare ~Ray M. Dickinson Wellness Center~



425 N. Date Street
Escondido, CA
Dental (760) 520-8330
Behavioral Health (760) 520-8340

- ◆ Administrative Offices
- ◆ Interfaith Community Services Offices
- ◆ 4,415 dental patients annually
- ◆ 3,239 behavioral health patients annually

Neighborhood Healthcare ~Grand Avenue~



1001 E. Grand Avenue
Escondido, CA
(760) 520-8200

- ◆ Our health center specializing in caring for older adults
- ◆ Medical and behavioral health care
- ◆ 3,570 patients annually

Neighborhood Healthcare ~Lakeside~



10039 Vine Street
Lakeside, CA
Medical (619) 390-9975
Dental (619) 390-9135

- ◆ This small town health center provides medical and dental care
- ◆ The center is being expanded to meet the growing demand for care
- ◆ 4,919 patients annually

Neighborhood Healthcare ~Pediatrics & Prenatal~



426 N. Date Street
Escondido, CA
(760) 690-5900

- ◆ Our Pediatrics & Prenatal center helps to bring healthy babies into the world
- ◆ Keeps future generations healthy
- ◆ 5,904 patients annually

Neighborhood Healthcare ~Escondido~



460 E. Elm Street
Escondido, CA
(760) 520-8100

- ◆ One of our busiest health centers is expanding to meet demand
- ◆ Medical and behavioral health services
- ◆ 14,064 patients annually

Neighborhood Healthcare ~Temecula~



41840 Enterprise Circle North
Temecula, CA
Primary Care (951) 225-6400
Women's Health (951) 719-1414

- ◆ Medical care for all ages is provided here
- ◆ Prenatal care and education, behavioral health services
- ◆ 14,064 patients annually

Healthcare's 12 Centers

Neighborhood Healthcare ~Pauma Valley~



16650 Highway 76
Pauma Valley, CA
Primary Care (760) 742-9919
Dental Care (760) 742-0672

- ◆ One out of four households in the Pauma Valley/Pala/Valley Center area relies on this center
- ◆ Provides pediatric and adult care, prenatal care, behavioral healthcare services and dental care
- ◆ 2,199 patients annually

Neighborhood Healthcare ~El Cajon~



855 E. Madison Avenue
El Cajon, CA
(619) 440-2751

- ◆ One out of ten households in El Cajon relies on Neighborhood Healthcare for services
- ◆ Care is offered to patients of all ages and to many patients who only speak Arabic
- ◆ 12,583 patients annually

Neighborhood Healthcare ~Valley Parkway~



728 E Valley Parkway
Escondido, CA
(760) 737-6900

- ◆ Primary care and health services for adults services
- ◆ The teen clinic and teen wellness program meet the unique healthcare needs of adolescents
- ◆ 7,915 patients annually

Neighborhood Healthcare ~Menifee~



26926-B Cherry Hills Blvd
Menifee, CA
(951) 216-2200

- ◆ Neighborhood Healthcare~Menifee opened in 2014
- ◆ Offers medical and behavioral healthcare services
- ◆ 2,472 patients annually

Neighborhood Healthcare ~Devonshire Avenue~



903 E. Devonshire Ave. Suite D
Hemet, CA
(951) 216-6100

- ◆ Our newest health center opened in September 2015
- ◆ Provides medical care and behavioral healthcare to 223 patients of all ages.

COMING IN 2017 Neighborhood Healthcare ~The Gold Family Health Center~



13010 Poway Road
Poway, CA

- ◆ Plans are to open the center by the end of 2017
- ◆ Will offer healthcare to 7,500 people in Poway and surrounding areas

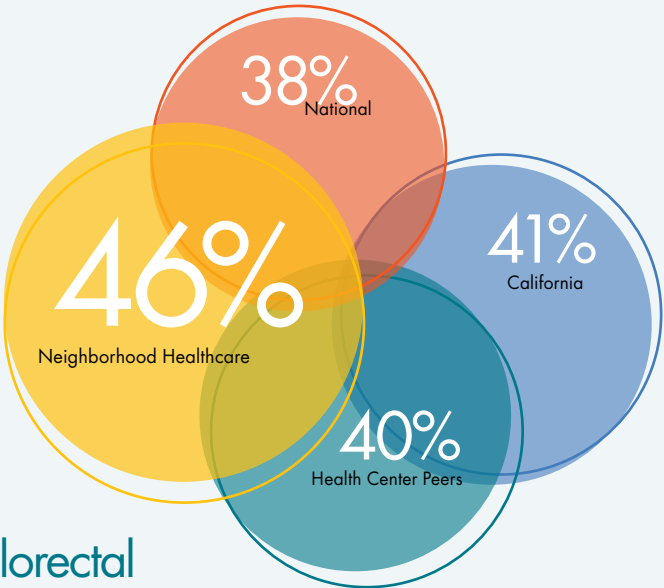
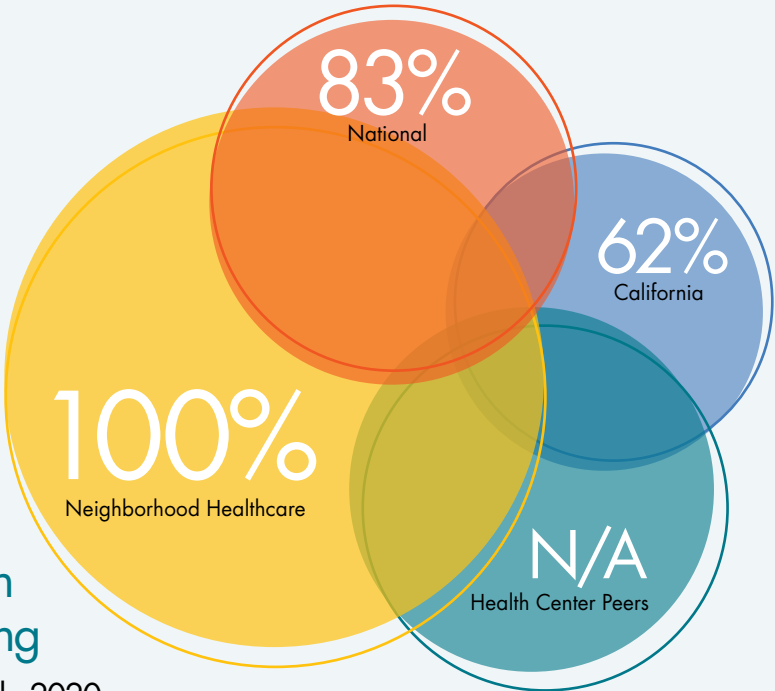
2016

Clinical Performance Measures

Our performance measures cover dozens of healthcare issues and track quality of care for our patients. Please see a few examples of how Neighborhood Healthcare is measuring up.

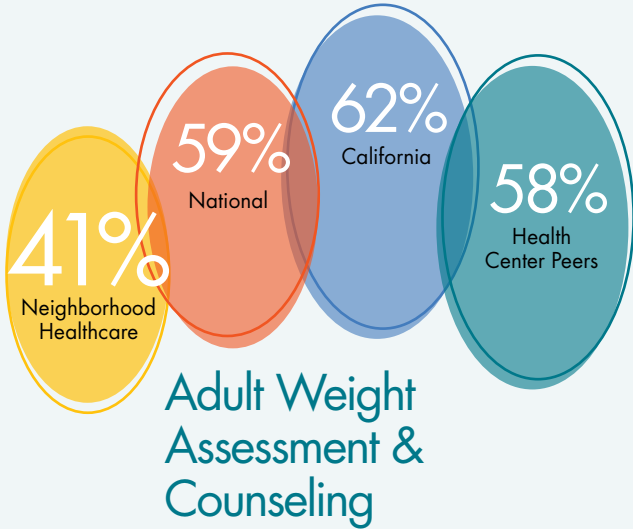
Tobacco Cessation Counseling

Healthy People 2020
Goal: 21%



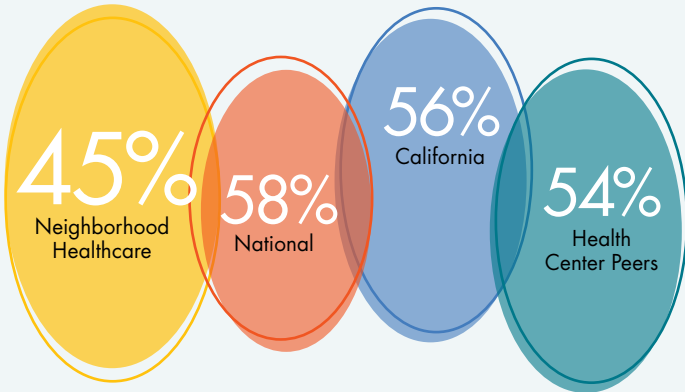
Colorectal Cancer Screening

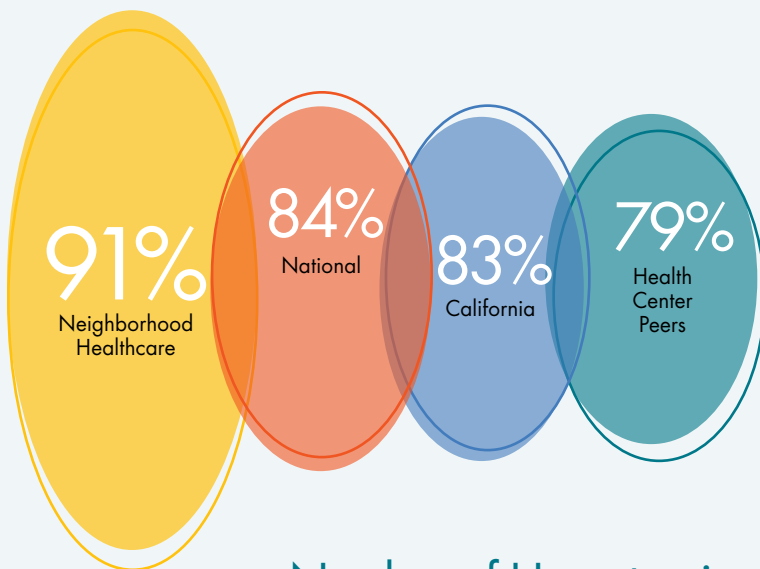
CDC/ACS 2018
Goal: 80%
Healthy People 2020
Goal: 70.5%



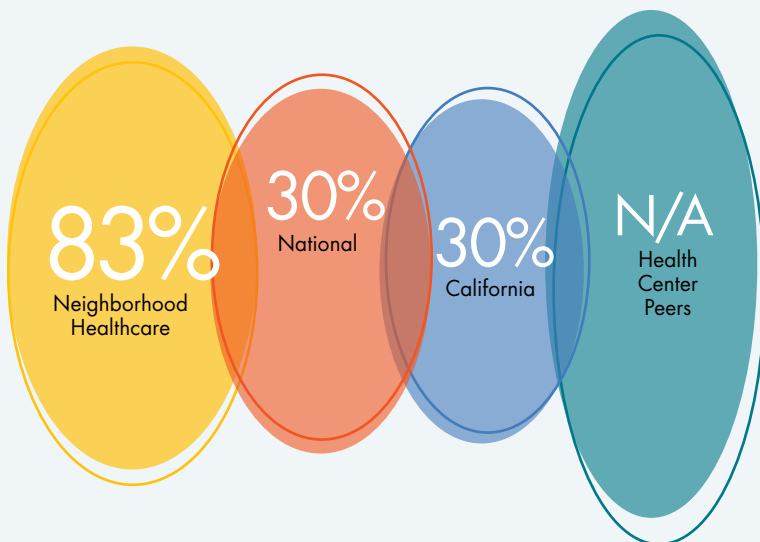
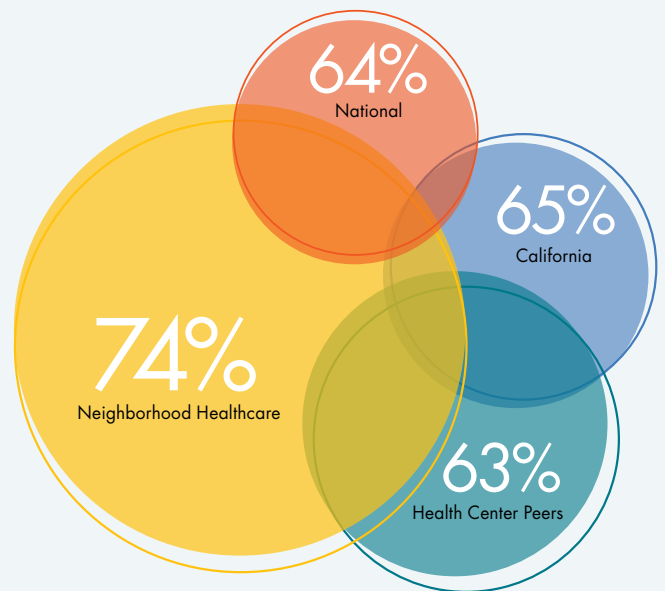
Adult Weight Assessment & Counseling

Child Weight Assessment & Counseling

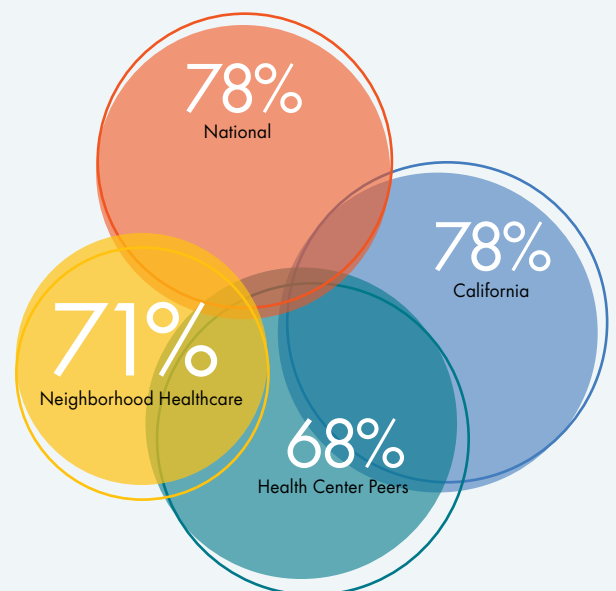




Number of Hypertension Patients with Controlled Blood Pressure
 Healthy People 2020 Goal: 61.2%



Childhood Immunizations
 Healthy People 2020 Goal: 84%



Awards For Outstanding Patient Care

Overview of Services

Nationally, Community Health Centers provide care at 37% less cost than other physician offices.

- ◆ Adult and Family Medicine
- ◆ Behavioral Healthcare
- ◆ Chiropractic care
- ◆ Community Wellness Programs and Outreach
- ◆ Dental Care
- ◆ Retinal Screening
- ◆ Tattoo Removal
- ◆ Case Management for Homeless patients
- ◆ Women's Health
- ◆ Prenatal Care
- ◆ Pediatrics
- ◆ Child psychiatry
- ◆ Outreach and care for Adults with Developmental Disabilities
- ◆ Teen Clinic
- ◆ Immunizations

MILLION HEARTS INNOVATION AWARD



Neighborhood Healthcare received the Million Hearts Innovation Award from The National Association of Community Centers. “Thank you for your continued dedication and desire to reduce heart attacks and strokes. You and your team’s focused efforts this year to improve blood pressure control are a true testament to Neighborhood Healthcare’s commitment to the health and quality of life of your patients.”

They gave the agency \$1,000 to purchase blood pressure machines, home blood pressure monitors and other materials.

AMERICAN CANCER SOCIETY AWARD

Neighborhood Healthcare received this award for our outstanding scores in colorectal cancer screening.

“The mission of the American Cancer Society is fueled by your efforts. You have played a very important part in making a difference in the fight against cancer and saving lives. Thank you.”



PROMOTING LITERACY:

Neighborhood Healthcare partners with Reach Out and Read, a national literacy program, to encourage parents to read to their children.

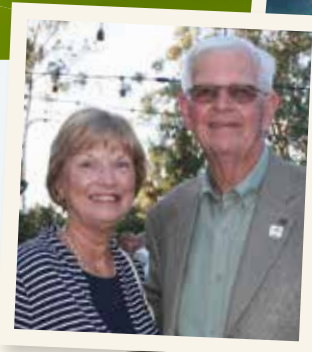
Last year, Neighborhood Healthcare physicians gave 6,580 age-appropriate books to our pediatric patients at their wellness exam. Parents received a prescription with the book. It told them to read to their child every day. Neighborhood Healthcare has given 54,360 books to our pediatric patients since the program started in 1995.

19TH ANNUAL PACE SETTER GALA

A FAREWELL *Celebration*

*Celebrating a 31-Year
Legacy of Leadership and Service*

SATURDAY, JUNE 3, 2017
ORFILA VINEYARDS, ESCONDIDO



SAVE THE DATE

JOIN us to honor CEO Tracy Ream who is retiring December 1, 2017 after 31 years of leadership and service.

Proceeds this year are earmarked for patient care at the Gold Family Health Center in Poway and Unfunded Care for all our patients in need.

Online ticket sales start April 1, 2017.

Tickets start at \$150.00 each. Purchase your tickets at www.nhcare.org/giving/pace-setter-gala/ Call or email Connie Burke at 760-520-8365 or connieb@nhcare.org for more information.

Sponsorships are available.



Free Tattoo Removal Program Helps Former Gang Members Get Education and Jobs



"It's part of a larger effort that includes education and job placement to help young people leave the gang lifestyle and find jobs and acceptance."

"We are looking at this not only as a gateway to remove tattoos, but also to improve the health and lives of these folks."

*— James Schultz, M.D.
Chief Medical Officer,
Neighborhood Healthcare*

Thanks to a collaborative effort launched this past year, Neighborhood Healthcare offers free tattoo removal for qualified former North County gang members who are trying to make a fresh start.

North County is home to 22 known street gangs and more than 1,700 documented gang members. Tattoo removal is necessary to help those trying to escape gang ties ease into a more productive life but it's very costly. It can cost a patient up to \$3,000 to remove multiple tattoos.

The goal is to erase tattoos from faces, arms and hands—any highly visible area—so that people with former gang ties can pursue their goals of education and gainful employment.

Neighborhood Healthcare joined a collaboration of nonprofit agencies and law enforcement, including the Escondido Education COMPACT and the Escondido Police Department's Escondido Gang Reduction Intervention Task Force to provide the removal of tattoos.

Neighborhood Healthcare's Chief Medical Officer, Dr. James Schultz, removes the tattoos thanks to San Diego County Supervisor Bill Horn's office who gave the program \$100,000 to purchase the tattoo-removal machine.

Young adults—ages 18 to 24—who are lucky enough to get into the program don't just get free tattoo removals. They are required to take part in a larger program—case management, education and job-hunting help—provided by Escondido Education COMPACT. The young adults accepted into the program must be three years removed from any crimes committed.

Patients who take advantage of the service also have access to medical and behavioral healthcare services at Neighborhood Healthcare.



Behavioral Health: Treating Opioid Dependency

According to Centers for Disease Control and Prevention, 78 Americans die every day from opioid overdose. Opioids are a class of drugs used to reduce pain. Opioids include prescription drugs (i.e., oxycodone, hydrocodone, morphine, fentanyl, and methadone) and illegal drugs (i.e., heroin and illegally made fentanyl). In 2014, approximately 19,000 people died from overdoses involving prescription drugs. Heroin-related deaths have tripled between 2010 and 2014, with 10,574 heroin deaths in 2014.

To help treat this growing healthcare crisis, Neighborhood Healthcare expanded its substance abuse services to help those dealing with opioid dependency. A new program called Medicated Assisted Treatment (MAT) was started due to documented success.

MAT has been shown to improve survival, increase retention rates in treatment so that medical and psychosocial issues may be addressed, decrease illicit opiate use, decrease hepatitis and HIV, decrease criminal activities, increase employment, and improve birth outcomes with perinatal addicts.

The MAT program provides medications to patients through the supervision of a psychiatrist who helps the patient overcome a need for an opioid “fix.” Counseling and behavioral therapies are also part of the program to help ensure treatment success.

Neighborhood Healthcare also initiated a Community Education Campaign for MAT to reduce the stigma and other barriers to treatment. This is a collaborative effort with many community partners to ensure we are meeting many complex needs of our patients for years to come.

National Statistics

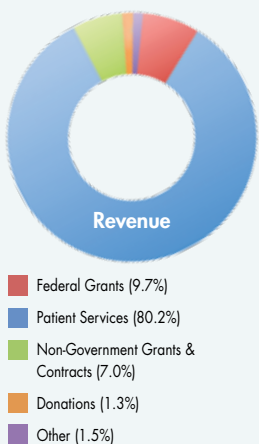
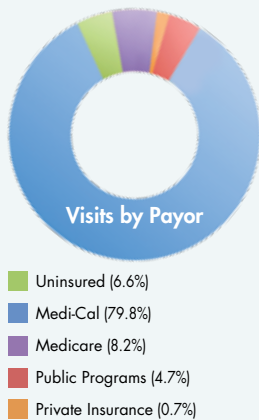
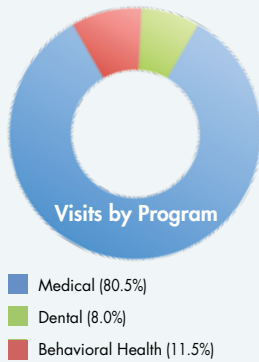
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Growth and Vision for the Future

The financial information contained in this annual report represents a condensed version of the Fiscal Year 2016 audited financial statements. A complete set of the audited financial statements, with accompanying notes and report of independent accountant, is available at Neighborhood Healthcare's administrative offices.

Fiscal Year 2016



Growth

FY	Annual Visits	Total Expenses	Total Assets	Total Net Assets
2012	281,196	38,468,862	29,270,539	21,517,948
2013	279,786	41,422,504	32,360,693	24,074,908
2014	243,774	39,146,009	36,615,092	29,158,591
2015	253,008	44,228,047	41,111,893	29,638,512
2016	271,151	50,707,522	47,500,355	36,885,304

Visits by Program

FY	Medical	Dental	Behavioral Health	Inpatient	TOTAL
2012	197,800	19,285	15,172	48,939	281,196
2013	197,535	22,734	17,734	41,783	279,786
2014	203,316	22,113	18,345	-	243,774
2015	205,939	20,142	26,927	-	253,008
2016	218,255	21,804	31,092	-	271,151

Visits by Payor

FY	Uninsured	Medi-Cal	Medicare	Public Insurance	Private Insurance	TOTAL
2012	41,216	131,367	37,292	53,248	18,073	281,196
2013	38,550	130,528	33,696	60,719	16,293	279,786
2014	30,385	156,683	18,268	35,568	2,869	243,774
2015	19,201	197,590	19,909	14,336	1,972	253,008
2016	17,880	216,319	22,114	12,741	2,097	271,151

Revenue

FY	TOTAL	Patient Services	Federal Grant	Non-Gov't Grants & Contracts	Contributions	Other
2012	39,514,743	30,786,669	2,854,473	4,391,683	267,360	1,214,558
2013	43,270,119	34,043,512	3,736,414	4,653,827	202,973	633,394
2014	43,111,081	34,249,453	5,190,614	1,638,269	363,697	1,669,048
2015	45,138,162	38,202,442	4,503,679	1,257,914	379,000	795,127
2016	57,954,313	46,495,999	5,618,366	4,066,244	749,211	1,024,494

Statement of Financial Position

June 30, 2016 and 2015

	2016	2015
Assets		
Current Assets	24,780,198	20,529,342
Property and Equipment	20,981,683	18,946,988
Board Designated Endowment	1,738,474	1,635,563
TOTAL ASSETS:	47,500,355	41,111,893
Liabilities & Net Assets		
Liabilities:		
Current Liabilities	4,511,072	6,648,480
Long Term Debt	6,103,979	4,824,901
TOTAL LIABILITIES:	10,615,051	11,473,381
Net Assets:		
Unrestricted	36,885,304	29,638,512
Temporarily Restricted	—	—
TOTAL NET ASSETS:	36,885,304	29,638,512
TOTAL LIABILITIES & NET ASSETS:	47,500,355	41,111,893

Financial Growth

Growth in Assets from 2012 - 2016	6/30/16	6/30/15	6/30/14	6/30/13	6/30/12
Total Assets	\$47,500,355	\$41,111,893	\$36,615,092	\$32,360,693	\$29,270,539
Net Assets	\$36,885,304	\$29,638,512	\$29,158,591	\$24,074,908	\$21,517,948

Statement of Activities

For the Years Ended June 30, 2016 and 2015

	2016	2015
Revenue and Other Support		
Patient and third party revenues, net	46,324,621	37,693,322
Grant Revenue	9,684,610	5,761,593
Donations	749,211	379,000
Other	1,157,138	1,304,247
TOTAL SUPPORT AND REVENUE:	57,915,580	45,138,162
Expenses		
Personnel	39,042,146	33,820,178
Contract Services	3,120,448	2,462,350
Supplies	3,260,136	2,755,241
Communications	351,518	411,566
Equipment	1,377,832	1,234,188
Occupancy	1,328,098	1,315,539
Insurance	163,674	185,146
Depreciation and amortization	938,118	1,145,035
Other expenses	1,125,552	898,804
TOTAL EXPENSES:	50,707,522	44,228,047

Annual Patient Visits: Growth

	2016	2015
Patient Service Fees	17,880	19,201
Medi-Cal (Fee for service and Mgd Care)	216,319	197,590
Medicare	22,114	19,909
Public Insurance	12,741	14,336
Private Insurance	2,097	1,972
TOTAL PATIENT VISITS:	271,151	253,008



"Fiscal Year 2016 brought continued expansion under healthcare reform, benefitting many existing and new uninsured patients who became eligible for Medi-Cal and providing additional revenue for Neighborhood Healthcare. Net assets grew over \$7,000,000, patient visits increased by 7% for a total of 271,151 visits, and total revenue increased by 28% to \$58,000,000. With net assets of \$37,000,000, a good cash position and low debt structure, we remain confident that our strong financial position will allow us to work through any changes that come our way in the new year."

*— Lisa Daigle,
Chief Financial Officer*



2016 BY THE NUMBERS

*Providing affordable and
compassionate healthcare
for 45+ years to our
neighbors most in need.*

Patients
66,258

Children (18 and under)
20,980

Outpatient visits/day
1,101

Outpatient visits/year
271,151

Employees
650

Grant Funding Received*

Fiscal Year 2015/2016

DATE	Title/Summary	Funding Source	Amount Received
July 2015	Medication Therapy Management	Becton Dickson	\$100,000
July 2015	Better Health, Lower Costs	Tides Foundation/Community Clinics Initiative (CCI)	\$5,000
August 2015	Diabetes Prevention	Kaiser Permanente Community Benefit Fund - San Diego County	\$40,000
Sept 2015	Expanded Medical Services	U.S. Health Resources Services Administration (HRSA)	\$427,352
Sept 2015	HPV Prevention	American Cancer Society	\$80,000
Nov 2015	Family Planning Services	Title X	\$148,510
Nov 2015	Lakeside Health Center	Grossmont Healthcare District	\$148,190
Jan 2016	Medical Assistant Coach	Scripps Whittier Diabetes Institute	\$25,000
Jan 2016	Health Center Funding	U.S. Health Resources Services Administration	\$5,344,109
Feb 2016	CRC Screening	California Colorectal Cancer Coalition (C4)	\$10,000
March 2016	Substance Abuse Services Expansion	U.S. Health Resources Services Administration (HRSA)	\$650,000
April 2016	Poway Capital Grant	U.S. Health Resources Services Administration (HRSA)	\$1,000,000
June 2016	Oral Health	U.S. Health Resources Services Administration (HRSA)	\$700,000
June 2016	Diabetes Health Coach	Kaiser Permanente Community Benefit Fund - Riverside County	\$20,000
TOTAL			\$7,749,109

*Please note this is not a complete list of all grants received.

Grant Funding

Grant funding provides a means through which Neighborhood Healthcare can expand services, improve the coordination of care and address some of the challenges patients face in self-managing their health. A key initiative at Neighborhood Healthcare has been diabetes care management and improving health outcomes for patients. Approximately 7% (4,700) of patients are diabetic and 10% (6,400) are classified as prediabetic. Generous funding from Kaiser Permanente Community Benefit Program serving both Riverside and San Diego Counties and the Scripps Whittier Diabetes Institute allowed us to train Medical Assistants to be Diabetes Coaches. It also allowed us to pilot a diabetes prevention program that successfully helped patients with prediabetes lose weight.

Grant funding remains a critical component to providing accessible, high-quality health care services to for those in need. We thank our funders and donors for their support in working with us toward our mission.

Advocacy

Advocacy for community health centers is blooming. There are over 25 million health center patients, including 305,000 veterans, living in rural and urban communities across the country. They are neighbors, friends, families, and they have urged their local, state and national policy makers to not only ensure health centers remain in their communities, but also bring more services to more people in need.

For over 40 years Neighborhood Healthcare has been dedicated to providing a complete system of care for the families in our communities—especially the underserved and disenfranchised. While the policy environment is surely going to change, bringing with it great uncertainty, Neighborhood Healthcare will not change what we ultimately seek to accomplish or waver from our beliefs and values. Our friends, loved ones, and communities must not experience disruptions in access and care.

Creating Opportunities for Future Health Care Careers

Neighborhood Healthcare has an Intern/Volunteer Department that helps train students studying for a career in healthcare.

We provide opportunities for:

- ♦ Phlebotomists
- ♦ Medical Assistants
- ♦ Physician Assistants
- ♦ Family Nurse Practitioners
- ♦ Registered Nurses
- ♦ Patient Service Representatives
- ♦ Insurance Billing and Coding
- ♦ Administrative Assistants
- ♦ Medical Residents
- ♦ Pharmacy Residents

Many students working at Neighborhood Healthcare return as full time employees. To learn more, visit “Internships” at nhcare.org



Contact Us

By sending an email to nhcare@nhcare.org with “advocacy” in the subject line you can join our advocacy effort by:

- 1) receiving information on health center policy priorities, and*
- 2) receiving call to action emails that you can easily forward to your elected representatives to speak out for health center issues.*



MISSION

Neighborhood Healthcare is committed to providing quality health care and promoting wellness to everyone in our communities, focusing on those most in need regardless of the ability to pay.

VISION

Neighborhood Healthcare will be a provider of choice in the community, an innovative leader in clinical outcomes, and an advocate for the underserved.

VALUES

Above and Beyond
Compassion
Generosity
Integrity
Teamwork



NEIGHBORHOOD HEALTHCARE

a californihealth⁺center

www.nhcare.org